

## CANCELLATION POLICY:

Need to Reschedule or Cancel your appointment?

Lets be honest you wouldn't like if I didn't attend to treat you without adequate notice and discussion around a more suitable and convenient time for both of us. I believe in good working relationships and open effective communication in the professional setting and this works both ways.

We understand that life at times can be crazy.

We are hear to help you.

We send out email reminders 2 days before your appointment is scheduled.

We send out SMS reminders 1 day before your appointment is scheduled. We would appreciate your help with a response to this SMS. Y to confirm your appointment and we will look forward to seeing then, or a phone call to reschedule or cancel is most certainly welcomed and appreciated.

I often at times have a waiting list, if we get enough notification of your inability to attend at the scheduled time we can often fill this appointment with another client. No fee will apply.

If you give us 24 hours notice then we are satisfied we have good effective communication with all of our clients. No Fee will apply when this is the case.

No Shows without notification will be charged a \$50 fee that must be paid prior to your next scheduled appointment.

Notification of your inability to attend with less than 4 hours notice will also be charged a \$50 fee that must be paid prior to your next scheduled appointment.

Lets be honest you wouldn't like if I didn't attend to treat you without adequate notice and discussion around a more suitable and convenient time for both of us.

**AS ALWAYS IF YOU HAVE ANY CONCERNS PLEASE GET IN CONTACT WITH US TO DISCUSS FURTHER.** Each individual circumstance will be taken on for consideration when the Cancellation Policy is enacted.